## **QUICK TURNAROUND INSPECTION -STANDARD SERVICE On Demand Service – when you need equipment** inspected, compliant and back safe to use on site - fast! **Overview** This efficient, Pay as You Go (PAYG) Inspection Service is designed for businesses and individuals needing key items of equipment independently inspected, tested, compliant and back available to use on site as quickly as possible. Ideal when time and/or inspection resources are limited whilst fulfilling all inspection and record keeping requirements. Why use SpanSet's On Demand Inspection Service? 0 SpanSet are safety equipment specialists! We design, manufacture, supply and install a wide #TrustThe range of height safety and lifting products. Experts We have a depth of knowledge in equipment and hold a wide range of spares for ease of replacement and repair. **SpanSet Team** Our highly trained inspectors have extensive industry experience offering a consistently high standard of inspection. **IDXpert Asset Management ID**xpert SpanSet use IDXpert Management. All items we inspect are RFID tagged to digitally trace the exact **IDxpert** time, inspector, location and duration of inspection for full accountability with records maintained for future reference. Reporting All inspected equipment is returned with a condition report and certificate for items that pass. Digital or hard copy - duplicates available 01270 737494 inspections@spanset.co.uk

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#### What is the Standard Quick Turnaround Service?

#### Standard - back within 72 hours

Collection from customer via 'next day delivery' to SpanSet. Inspection will be completed within 48 hours and providing everything passes, inspected items are returned via a 'next day delivery' service. Within 72 hours, the customer will receive items back complete with a new thorough examination certificate.

## How does it work?



### Get in touch

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Make an enquiry through our website, over the phone or via email. Our easy to complete web form helps streamline the quoting process for you.



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We provide a quote based on a brief description of items, requirements and whether you need a priority service.

Get a quote



### **Book Inspection**

Depending on your requirements we can arrange to collect your items via courier, you can bring them personally or we can visit your site.



## **Inspection Process**

Inspection is carried out by the SpanSet Team and logged on our asset management system, which immediately sends a summary of the inspection results via email. We'll let you know when your items are ready to collect/being shipped back to you.



### **Full Certification**

As soon as the inspection has been completed your items that have passed are ready for use. Digital copies of the thorough examination certificate are then sent to you.

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What items can be sent in to SpanSet for inspection?



Harnesses, helmets,lanyards, fall arrest and recovery blocks, temporary safety lines, rescue equipment, connectors, anchor slings and devices.



Tripods, davit systems, anchorages and winches.



Lifting Equipment Accessories

Roundslings, webslings, shackles, chain slings and wire ropes.



Chain blocks, lever hoists and wire rope pullers.



#### Installed and Engineered Fall Protection Equipment Permanently

installed horizontal & vertical fall protection systems, anchorages and accessories.









Inspections w





Automatic Reminders

#### How much does it cost?

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Services range between £40 and £340. **Please contact our Inspection Team for a quote: inspections@spanset.co.uk tel: 01606 737494.** 

# How long does inspection take and how long before my inspected items are returned?

#### Standard - back within 72 hours.

Collection from customer via 'next day' delivery to SpanSet. Inspection will be completed within 48 hours and providing everything passes, inspected items are returned to you via a 'next day delivery'.

Within 72 hours you receive the items back complete with a new thorough examination certificate.

# Is it possible to drop my kit off at SpanSet for inspection and collect at a later time/date?

Yes, no problem. Please contact the SpanSet Inspection Services Team to arrange a date/time to leave your kit with us for inspection. We aim to complete inspection as quickly as possible and will contact you when your equipment is ready for collection, or we can arrange to deliver it back to you.

#### Do SpanSet offer a 'while you wait' service?

Book a convenient date/time slot to bring your equipment to us for inspection.

Customers are welcome to wait in our purpose-built training centre with its comfortable reception area, wi-fi and excellent coffee machine.

You will be contacted when the inspections have been completed and the items are ready for you to collect.

#### Would SpanSet visit our site to carry out inspections?

#### **Single Site Inspections**

Site inspection of installed systems, assets located at a single site or that can be moved to one site for inspection. Our inspection team regularly visit customer sites and will accommodate urgent inspections whenever possible. Provided everything passes, your equipment will be ready to use with a new thorough examination certificate.

#### What happens if the equipment fails the inspection?

#### Consumable items (e.g. harness or lanyard)

As it is not economically viable to repair consumable items, following a failed inspection or once beyond the manufacturer's specified product lifespan, we shall quote for supply of a replacement.

Serviceable items (e.g. rescue kit or fall arrest block)

Due to the capital cost of these items, it is more economical to service and repair within limits of the manufacturer's guidance and product lifespan. Beyond the product lifespan we'll quote for replacement.

# Future inspections - do you send out automatic reminders when they are due?

Yes. 1 month prior to your thorough examination certificate lapsing an email reminder and quotation for an inspection/service will be sent.

I currently use the PAYG service, could I upgrade to a contract in the future?

Yes, of course. Records of any items previously inspected by SpanSet remain in our asset management system. Please contact us for details on discounts available for upgrading to a managed contract.



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