



### INSPECTION WHILE VISITING **SPANSET**

On Demand Service – when visiting SpanSet, on a training course for example, your equipment can be inspected, compliant and back safe to use that same day.

#### **Overview**

**Experts** 

**IDxpert** 

This efficient, Pay as You Go (PAYG) Inspection Service is designed for businesses and individuals needing key items of equipment independently inspected, tested, compliant whilst they are visiting SpanSet. This service fulfils all your inspection and record keeping requirements.

Why use SpanSet's On Demand Inspection Service?

### SpanSet are safety equipment specialists!

We design, manufacture, supply and install a wide range of height safety and lifting products. We have a **depth of knowledge** in equipment and hold a wide range of spares for ease of replacement and repair.

#### **SpanSet Team**

Our **highly trained inspectors** have extensive industry experience offering a consistently high standard of inspection.

#### **IDXPert Asset Management**

SpanSet use IDXpert Management. All items we inspect are RFID tagged to digitally trace the exact time, inspector, location and duration of inspection for full accountability with records maintained for future reference.

#### Reporting

All inspected equipment is returned with a condition report and certificate for items that pass. Digital or hard copy - duplicates available



01270 737494



inspections@spanset.co.uk



What is the While Visiting SpanSet Service? Q



#### While visiting SpanSet on a Training Course for example.

Drop off equipment at pre-arranged date/time prior to your course/appointment. Duration of inspection will be determined by quantity and type of equipment to be inspected and a collection time agreed. Inspection will take place and providing everything passes, inspected items are returned to you complete with a new thorough examination certificate.

When training - loan equipment is provided FOC for you to use on the course while your kit is being inspected.

### How does it work?



#### **Get in touch**

Make an enquiry through our website, over the phone or via email. Our easy to complete web form helps streamline the quoting process for you.



#### Get a quote

We provide a quote based on a brief description of items, requirements and whether you need a priority service.



#### Arrange drop off

Pre-arrange with our Service Team to drop off your equipment prior to your while you wait appointment, meeting or training course.

If you are training with us, loan equipment will be made available during your course.



#### **Inspection Process**

Inspection is carried out by the SpanSet Team and logged on our asset management system, which immediately sends a summary of the inspection results via email. We'll let you know when your items are ready to collect.



#### **Full Certification**

As soon as the inspection has been completed your items that have passed are ready for use. Digital copies of the thorough examination certificate are then sent to you.

### What items do SpanSet inspect?



#### **Personal Fall Protection Equipment**

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Harnesses, helmets, lanyards, fall arrest and recovery blocks, temporary safety lines, rescue equipment, connectors, anchor slings and devices.



### **Engineered Fall Protection Equipment**

Tripods, davit systems, anchorages and winches.



#### **Lifting Equipment Accessories**

Roundslings, webslings, shackles, chain slings and wire ropes.



# **Machines**

Chain blocks, lever hoists and wire ropes pullers.



#### Installed and **Engineered Fall Protection Equipment**

Permanently installed horizontal & vertical fall protection systems, anchorages and accessories.









### How much does it cost?

Services range between £40 and £340.

Please contact our Inspection team for a quote: inspections@spanset.co.uk tel: 01606 737494.

# How long does inspection take and how long before my inspected items are returned?

Drop off equipment at prearranged date/time prior to your course/ appointment. Duration of inspection will be determined by quantity and type of equipment to be inspected and a collection time agreed.

Inspection will take place and providing everything passes, inspected items are returned to you complete with a new thorough examination certificate.

# Is it possible to drop my kit off at SpanSet for inspection and collect at a later time/date?

Yes, no problem. Please contact the SpanSet Inspection Services Team to arrange a date/time to leave your kit with us for inspection. We aim to complete inspections as qucikly as possible and will contact you when your equipment is ready for collection, or we can arrange to deliver it back to you.

## Do SpanSet offer a "while you wait" service?

Yes, no problem. Book a convenient date/time slot to bring your equipment to us for inspection.

Customers are welcome to wait in our purpose-built training centre with its comfortable reception area, wi-fi and excellent coffee machine

#### What happens if the equipment fails the inspection?

#### Consumable items (e.g. harness or lanyard)

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As it is not economically viable to repair consumable items, following a failed inspection or once beyond the manufacturer's specified product lifespan, we shall quote for supply of a replacement.

#### Serviceable items (e.g. rescue kit or fall arrest block)

Due to the capital cost of these items, it is more economical to service and repair within limits of the manufacturer's guidance and product lifespan. Beyond the product lifespan we'll quote for replacement.

# Future inspections - do you send out automatic reminders when they are due?

Yes. 1 month prior to your thorough examination certificate lapsing an email reminder and quotation for an inspection/service will be sent.

# I currently use the PAYG service, could I upgrade to a contract in the future?

Yes, of course. Records of any items previously inspected by SpanSet remain in our asset management system. Please contact us for details on discounts available for upgrading to a managed contract.

